# Welcome to Trent: Pre-Arrival for International Students

30th June, 2021



#### Introductions



#### Jessica Evans (she/her)

**International Programs Assistant** 

 Orientation, Transition, Global Ambassador Program, Safe Arrival

#### Claudia Lecaro (she/her)

International Orientation Facilitator

Summer and Fall Orientation 2021

#### Hang Nguyen (she/her)

International Orientation Facilitator

Summer and Fall Orientation 2021



#### In this session



- 1. Trent International
- 2. Coming to Canada
- 3. Register in courses
- 4. Explore Housing
- 5. Pack Your Bags

- 6. Understand Health Insurance
- 7. Register for Orientation
- 8. Important Dates and Deadlines
- 9. Stay Connected

#### Trent International



The central support office for all international students at Trent. Located in Champlain College 302

Virtual Front Desk:
M to F 10am-12pm and 1pm-3pm ET
www.trentu.ca/currentstudents/international

Services operating virtually: Monday to Friday 8:30am-4:30pm ET

Email: international@trentu.ca



#### Trent International



#### Services include:

- Immigration and Academic Advising
- Health Insurance Administration (UHIP)
- Study Abroad & Global Learning Opportunities
- English as a Second Language (ESL)
- Emergency Bursaries and supplies
- International Scholarships and Awards
- International Student-Specific workshops
- Community building events
- Pre-arrival Support
- Orientation and Transition Support

### Coming to Canada/Starting at Trent



### **Your First Steps**



- Pre-Arrival Checklist
- New International Student Guide sent to your Trent email in mid-July
- Webpages for new students:
  - 1. New to Trent
  - 2. New International Student Resources webpage
  - 3. <u>International Sessions and Events</u> <u>webpage</u>



#### **Attend Pre-Arrival Webinars**



#### Throughout the Summer Months

- Safe Arrival in Canada: current immigration regulations
  - Biweekly: July 14th, July 28th, Aug 11th, 8:30am ET on Zoom
  - Register on our Safe arrival webpage
- International Parent and Supporters Sessions
- Applying for your Social insurance Number

#### Register on our website:

### **Coming to Canada**



Need advice on quarantine, scheduling flights and safe arrival?	Email: safearrival@trentu.ca Attend our Safe Arrival in Canada Webinars
Have transition and workshops questions?	Jessica Evans Email: <u>jevans@trentu.ca</u>
Have immigration questions?	Email: international@trentu.ca Immigration Advising Book Appointment

Book an appointment on the <u>Student Experience Portal</u>
MyTrent > Student Experience Portal > Appointment Bookings>Trent
International

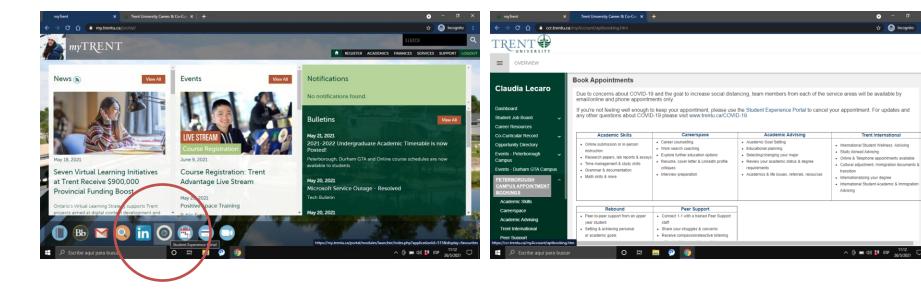


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Trent International

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### **Student Experience Portal**



### **Register in Courses**





### Register in courses

- 1. Review the <u>academic calendar</u> to understand your degree/program requirements and pre-requisites.
- 2. Review <u>First year course selection for each major</u> to learn what courses you need in your first year
- 3. Refer to the <u>academic timetable</u> to see which courses are available this academic year to create your timetable for the year.
- 4. Use the Visual Schedule Builder to register for your course via MyTrent portal. Course registration opens June 29 for students with no credits (first-year students).



### **Course Registration**

Watch these useful video tutorials:

- Course registration webinar
- Academic calendar
- Academic Timetable
- Visual Sechdule Builder
- Student-led course registration tutorial
- www.trentu.ca/advising/onlineresources/video-tutorials

# Need Support with course registration?

Visit the Trent International Virtual Front Desk

Find the link to the Virtual Front Desk in our bio.

2 Call or email your College Office

> The College Office team is here to help! Find their contact information here https://www.trentu.ca/college s/contact

3 Email Trent International

As always, you can contact us at international@trentu.ca and we can help answer your questions.

Book an advising appointment

Book an appointment on the Student Experience Portal www.trentu.ca/sep > login > appointment bookings > advising

### **Explore Housing**



### **On-Campus Housing**



- Guaranteed On-campus deadline has passed.
- July 12th: Self-selection time-slots communicated via Trent email
  - Room selection time-slots are ordered on the first-come, first-served residence room queue.
- July 26th: Residence self-selection begins
  - When room selection is available to you, you will log into the Housing Portal and select your room. Housing will follow up with you regarding the logistics

\*\*If you're planning on moving into residence this fall, you will need to arrive 2 weeks early (the last week of August) to quarantine off-campus.

### **On-Campus Housing**



- If you have questions about deferring your residence application to the winter term or want a refund for your deposit, email <a href="mailto:residence@trentu.ca">residence@trentu.ca</a>
- For answers to frequently asked questions about residence, please visit the Housing page on the Trent Website <a href="https://www.trentu.ca/housing/covid19-faq">https://www.trentu.ca/housing/covid19-faq</a>
- Watch the Residence and Housing Webinar: <a href="https://www.trentu.ca/futurestudents/undergraduate/applicants/trent-advantage-live-stream-series-2020-2021">https://www.trentu.ca/futurestudents/undergraduate/applicants/trent-advantage-live-stream-series-2020-2021</a>

### **Off-Campus Living Series**



#### **Off-Campus Living Webinar Series**

We highly recommend checking out the "Off-Campus Living Series" on our housing website for useful tips and tricks on starting your search <a href="https://www.trentu.ca/housing/off-campus-housing/peterborough/off-campus-living-webinar-series">https://www.trentu.ca/housing/off-campus-housing/peterborough/off-campus-living-webinar-series</a>

- Housing in Ontario
- Let's Talk About Roommates
- Where to Start and What to Look for in Your Housing Search
- Neighbours and Neighbourhoods
- Ready, Set, Rent!

### **Off-Campus Housing**



- If you plan on living off campus, you may be expected to quarantine for 14 days as instructed by the Canadian government
- When renting, some units will come fully furnished, and some may not.
   Keep this is mind during your search
- Finding off-campus housing supports:
   <a href="https://www.trentu.ca/housing/off-campus-housing">https://www.trentu.ca/housing/off-campus-housing</a>

### **Connect with the Colleges**



- Everyone is part of a College
- A College is a smaller community within the larger Trent Community; filled with academic and social services
- 4 Colleges on the Symons Campus
  - Champlain
  - Lady Eaton
  - Otonabee
  - Peter Gzowski
- 1 downtown College
  - Traill













### **Pack Your Bags**



### What To Bring:



#### In your carry on luggage:

- Official Acceptance Letter from Trent
- Passport
- Proof of Funds
- Port of Entry (POE) Letter of Introduction
- Temporary Resident Visa or eTA (if applicable)
- Medical Examination (if applicable)
- Your temporary or permanent address in Canada
- Immunization record (if applicable)
- Quarantine plan, masks, hand sanitizer
- An extra day's worth of clothing, toiletries and essentials (in case of luggage delay)

### What To Bring:



- If you will be living in residence, check out the "what to bring residence" packing list – this list is also useful for off-campus
- Do not worry if you cannot pack all items in the list (and we don't expect you to).
- You always can purchase them prior to or upon arrival or have them delivered to your door (Walmart.ca, Amazon.ca)

### **Understand Health Insurance**



#### Health Insurance



All international students at Trent have two (2) health insurance policies that work together to provide comprehensive coverage:

1. University Health Insurance Plan (UHIP)



2. Trent Student Benefits



Questions? Health Insurance: uhip@trentu.ca

### **Health Insurance Snapshot**



UHIP (University Health Insurance Plan)
Primary Health Plan
Insurance Provider: Sunlife Financial

Enrollment Administrator: Trent International

Medical doctors

- Hospital services
- Emergencies
- Diagnostic testing (e.g., X-ray, blood/lab tests)
- Pregnancy
- \* full policy coverage is limited to members living in Ontario and Hull/Gatineau, Quebec

Coverage details & limits: https://uhip.ca/Enrollment/PlanDetails Trent Student Benefits
Extended Health & Dental Benefits Plan
Insurance Provider: Medavie Blue Cross
Enrollment Administrator: TCSA

- Prescription drugs (medicine)
- Eye exams, eyeglasses & contacts
- Dentist visits
- Physiotherapy, chiropractor, etc.
- Accident & Travel
  - \* Home Country Coverage (for studying remotely in your home country due to COVID-19 only)

Coverage details & limits: www.studentvip.ca

### **Attend New Student Orientation**

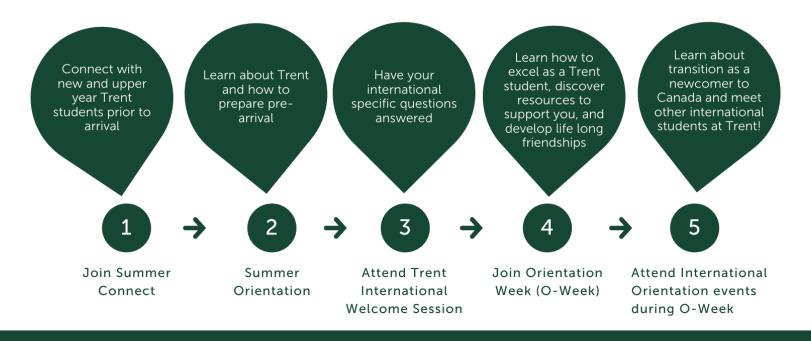


### **Trent New Student Orientation**

2021

Your guide to first year success

A 5-step Process



#### **Summer Connect**



- Connect with Orientation Leaders and fellow students online in interest groups
- Join as many groups of you interest and view the entire Orientation week schedule
- Learn about campus services, clubs and groups, as well as downtown Peterborough







#### **Summer Orientation**



- Summer Orientation is open to all new students and provides opportunities for students to learn more about resources available to students during their time at Trent.
- July 10th, July 23rd, August 6th, August 21st 2021on Zoom
- Be sure to register for summer orientation
   <a href="https://www.trentu.ca/currentstudents/new-trent/orientation/summer-orientation">https://www.trentu.ca/currentstudents/new-trent/orientation/summer-orientation</a>

#### **Trent International Welcome Session**



The Trent International Welcome Session is part of Trent International Orientation (TIO). Join us this August 20, August 22nd or September 17th on Zoom! Registration will be sent to your email this July or you can now register on our webpage!

- Trent international services
- Immigration
- Health insurance
- A live chat to answer your questions

#### Regsiter:

www.trentu.ca/currentstudents/international/newly-admittedstudents/trent-international-orientation

## Orientation Week (O-Week) [online/in-person]



- O-Week will be hosted September 6-11 and will cover topics such as:
  - Academic advising and skills
  - Program-specific information
  - Resources to support you throughout your degree
  - Getting connected to the Trent community and student life
  - Getting acquainted with the Trent campus

#### **Trent International Orientation During O-Week**

During O-Week, you will also have both virtual and in-person opportunities to meet with other international students, upper-year international students, and connect with our International Orientation Team!

Check your Trent email for registration later this summer.

#### **Questions About Orientation?**



Email our orientation team:

internationalorientation@trentu.ca



### **Know Important Dates and Deadlines**



### **Important Dates & Deadlines**



- June 29th: Course registration for new students
- July 12th: Room selection timeslot (check Trent email)
- July 26th: Residence selfselection begins
- August 20th: Trent
   International Welcome session 1
- August 22nd: Trent International Welcomeses sion 2

- August 27th: Tuition
   Fall term due
   September (4<sup>th</sup>-5<sup>th</sup>): Move-in
   Day Peterborough
- September 6th: Move-in Day Durham
- September 6th 12th:
   Orientation Week (O-week)
- September 9th: First day of classes

### **Connect with our Community**



### **Global Ambassador Program (GAP)**



- GAP pairs you with an upper-year international student – they use own experience to guide you
- Help you have a smooth transition and acculturation to life at Trent and in Canada.
- Have questions about the Global Ambassador Program? Email us at globalambassador@trentu.ca



#### **Your Trent Email**



- Your Trent email is the primary way we will contact you now that you are a Trent student.
- We will send a bi-weekly new student newsletter with important updates, invites to webinars and events, and details on how to register for orientation
- Check it often!

#### **Social Media**



Follow us on social media. It is the best way to know what we are up to:

Instagram @trentuinternational



Facebook <u>@trentuinternational</u>



General inquiries: <a href="mailto:international@trentu.ca">international@trentu.ca</a>



#### Social Media



- Join our Facebook group for International Students:
   Trent University International Class of 2025 -- Official Group
  - Connect with other new students prior to arrival
  - Join our Telegram groups: https://t.me/joinchat/ZZnXm5wCUSVjZThh
    - Use the group to introduce yourself and meet other international students before your arrival in Canada



### Trent International Orientation Webpage



Check out our Trent International
Orientation webpage for useful resources
and important registration updates.

Today's session will be posted here.

https://www.trentu.ca/currentstudents/int ernational/newly-admitted-students/trentinternational-orientation

#### Trent International Orientation

#### Trent International Orientation

Check-out the Trent International Orientation Schedule! Trent International Orientation is intended to support international students in their transition to life at Trent University and as a way to meet other international students. Don't miss out on the virtual fun!



#### New Students: Start here! - Fall 2021

Welcome to Trent! We look forward to welcoming you to our incredible Trent community this fa

STEP 1: DOWNLOAD AND REVIEW THE NEW PRE-ARRIVAL CHECKLIST THAT RELATES TO YOU:	New International Undergraduate Student Pre-Arrival Checklist New International Graduate Student Pre-Arrival Checklist New ESL Student Pre-Arrival Checklist
STEP 2: SAFE ARRIVAL PLANNING	Visit our Safe Arrival Webpage to start planning your arrival in Canada.
STEP 3: ATTEND PRE- ARRIVAL WEBINARS AND SUMMER ORIENTATION SESSIONS	Visit our international Sessions and Events Webpage to register for pre- arrival webinars and register for summer orientation.

### Questions?



#### Contact us

Trent International Orientation international orientation @trentu.ca

Trent International international @trentu.ca
Monday to Friday 8:30am to 4:30pm ET

### CHALLENGE THE WAY YOU THINK